



## Terms and Conditions

### General

1. These terms and conditions for Themba Trees (Pty) Ltd cancel all previous terms and conditions issued and are subject to alterations without further notice.
2. All customers are very welcome to visit our nursery; **however please notify us prior to your arrival to ensure you are not disappointed.** All customers will be accompanied through the nursery.

### Orders

3. **THE PLACING OF AN ORDER CONFIRMS ACCEPTANCE OF THESE TERMS AND CONDITIONS.**
4. All orders are confirmed only when they are in writing, on the customers written headed order book or letterhead and signed by the customer.
5. While every effort will be made to ensure that the prices quoted will remain the same all prices are subject to alteration at any time without prior notice.
6. Prices will only be held on forward orders where the full payment has been effected before any sales price increase.
7. Prices quoted are:
  - a. WHOLESALE PRICES , and
  - b. Exclude V.A.T. and,
  - c. Exclude delivery unless delivery has been requested.
  - d. ONLY guaranteed once FULL payment has been received by Themba Trees
8. Only bona fide registered Nurseries, Garden Centres, Municipalities, Landscape Contractors, Landscape Architects, Property Developers, Schools, and Farms & Government Departments qualify for wholesale prices. This needs to be evidenced by sending to Themba Trees (Pty) Ltd the organisations registration certificate, proof of trade credentials, VAT number, or other similar registration documentation.

### Transport and Delivery

Delivery can be requested and is charged as follows:

- a. The general delivery charge is 15% of the order value for deliveries made within a 100km distance from the Farm in Elgin. Please ring to confirm.
- b. There is a minimum delivery charge of R300 on any single order.
- c. We are more than happy to arrange deliveries further a-field and ask that you ring for a separate quote.
- d. If the client requires the stock to be insured during transportation they must let Themba Trees know in writing prior to delivery taking place.